NEW YORK VEHICLE INSPECTION PROGRAM (NYVIP)

For the New York Department of Motor Vehicles (NYS DMV), SGS Testcom provides a wide range of Program management and support functions for New York State.

The NYVIP began in December 2004 in all 53 counties of Upstate New York, and by April 2005 it was expanded to include the NYMA (New York Metropolitan Area). NYVIP now serves 10 million vehicles per year Statewide, which are being inspected by 40,000 technicians in over 10,000 inspection stations. It allows for the real-time bi-directional exchange of motor vehicle registration, inspection and repair information. From its large and flexible database, SGS Testcom also maintains millions of complete emissions inspection records

for analysis and reporting purposes. SGS Testcom has supplied all inspection stations with a PC-based system which manages the entire safety and OBD inspection process. SGS Testcom provides a call center for a single point of contact for the inspection stations. It is designed for handling the bulk of all general inquiries and specific issues related to hardware service, maintenance questions and billing. The Call center Manager and staff support stations with the ordering, installation and maintenance processes.



Equipment Repair Center



Vehicle Inspection Workstation

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