

# SGS IS-BAO AUDIT SERVICES

## SUPPORT AND ASSISTANCE FROM OUR INDUSTRY EXPERTS THROUGHOUT THE IS-BAO AUDIT PROCESS

The International Standard for Business Aircraft Operations (IS-BAO), developed by the International Business Aviation Council (IBAC) and its member associations, is a code of recommended best practices designed to help flight departments around the world achieve the highest level of safety and professionalism. SGS, an industry leader in providing aviation safety services, is well qualified to lead you through the IS-BAO audit process.



### FOCUSING ON THE SMS

The IS-BAO program focuses on your flight department's Safety Management System (SMS), helping you establish safe operating principles and create a risk-averse safety culture. IS-BAO is based on ICAO standards that prepare your flight department for both domestic and international operations, so you can ensure your crew and passenger's safety where ever your travel takes you.

With a global presence, the SGS aviation compliance team can perform audits for operators world-wide.

### STREAMLINING AND SIMPLIFYING THE AUDIT PROCESS FROM START TO FINISH

IS-BAO, launched in 2002, was designed to promote the use of high quality operating practices for international business aircraft operations by:

- Establishing a framework for effective safety and operational processes
- Providing tools to perform gap analyses to facilitate the implementation of best practices
- Delivering a Safety Management System appropriate to your operational profile

From SMS requirements, organization and personnel guidelines and standard operating procedures to training programs, flight operations in international airspace, aircraft equipment requirements, aircraft maintenance requirements and emergency response plans, the list of standards goes on and on. SGS can guide you through the requirements and verify that your operation meets or exceeds the IS-BAO guidelines.

SGS auditors are retrained annually to the highest industry standards and are capable of performing quality audits around the globe. IS-BAO audits concentrate on SMS development through a gradual process, getting your flight department where it needs to be:

- **STAGE ONE** confirms that your SMS infrastructure is established and that safety management activities are appropriately targeted
- **STAGE TWO** ensures that safety risks are being effectively managed
- **STAGE THREE** verifies that safety management activities are fully integrated into your flight department's business and that a positive safety culture is being sustained

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### CONTACT US

Email us at [aviation.safety@sgs.com](mailto:aviation.safety@sgs.com) or call (844) 730-4175 for more information.

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# SGS CUSTOMIZED SAFETY SOLUTIONS

## WE OFFER A FULL SUITE OF CUSTOMIZED SAFETY SOLUTIONS FOR THE AVIATION INDUSTRY

SGS provides audit services across many different industries, tailoring our solutions to your unique needs. Our advisors will discuss the scope with you prior to an audit taking place to ensure we capture your specific requirements and focus the audit accordingly. This allows you to take maximum advantage of the audit process, giving you confidence that your operations are as safe and compliant as possible.

### AUDIT, INSPECTION AND CERTIFICATION SERVICES

- Operational, regulatory and technical audits of aviation operations and operators, including BARS audits
- In-field and on-site independent, third party audits
- Customized internal audit solutions
- Contract compliance audits
- Pre-qualification, aviation studies and risk assessments
- Aviation management gap analysis
- Technical inspections of aircraft and airfields
- Proposal management and evaluations

### WE VERIFY AVIATION CONTRACTOR PERFORMANCE

- Contract compliance reviews
- Suitability of aircraft and equipment fit
- Condition of aircraft on contract
- Spot checks of aircrew experience on contracted flights
- Analysis of JSA for the mission or route to be flown
- Ground crew training
- Review of incidents
- Discussion of passenger concerns



## ADDITIONAL SERVICES AVAILABLE

### AIRLINE RISK CALCULATOR

SGS has developed a proprietary web-based tool that can ensure that you are making the right decisions when it comes to business travel for your company. ARC is an online database which has been collecting annual data that allows us to rank the world's major airlines by comparative risk. The subscription-based system enables companies to be informed when making decisions regarding their commercial airline travel.

### ADVISORY AND CONSULTING SERVICES

SGS has provided professional advice on aviation safety management and operational issues to many of the world's leading international companies. We can help you set your organization's policies and standards, evaluate your SMS, QMS and more.

### AERODOME & HLS INSPECTION SERVICES

We can inspect and certify your helipads and aerodomes against ICAO Annex 14 Volumes I and II, national regulatory authority requirements such as CAP 437, your organization's custom standards and industry best practices. Our experts will offer you advice on how you can improve the safety of your infrastructure and operations.

### UAS SOLUTIONS

We can help you ensure your UAS operations are focused on safety and quality. Our team of industry experts can help you assess and mitigate operational risks, develop safety management systems that work, or ensure that policies and procedures are being followed.

### HELIDECK INSPECTION SERVICES

SGS can inspect and certify your helidecks, fire-fighting and rescue equipment, and maintenance facility against ICAO, company and custom standards as well as perform friction tests. Our advisors are very familiar with UKCAA (CAP437) offshore helicopter landing area standards and can offer you guidance on the competence and training of your crew, your communication procedures, maintenance facility and refueling procedures and friction testing. We can advise on industry best practices and review your nominated HLO manual to ensure your operation is as safe as possible.



WHEN YOU NEED TO BE SURE