



TRUSTED FOR REAL LIFE

**SAFETY, QUALITY AND SUSTAINABILITY SOLUTIONS FOR
THE COSMETICS, PERSONAL CARE AND HOUSEHOLD CARE INDUSTRY**

BUILDING CONSUMER TRUST

Most people use cosmetic, personal and household care products every day. In a crowded and competitive sector, partner with SGS to deliver quality, safe and effective products that are trusted for real life.

FOCUS ON CONSUMER EXPECTATIONS

Cosmetics, personal care and household care products all come into regular, and

close, contact with consumers. They trust that manufacturers will produce effective products that comply with all relevant legislation and are safe to use.

From raw materials, to finished products and their packaging, our knowledge and expertise can help you turn issues such as chemical safety, product performance, ingredients, toxicity and hazardous substances, biodegradability of packaging, or general fitness for purpose into opportunities for innovation.

EVERYDAY PRODUCTS FOR EVERYDAY LIFE

Within the cosmetics, personal care and household (CPCH) business, we support three distinct product categories:

- Cosmetics and Personal Care
- Detergents and Household Care
- Tissue and Hygiene

With testing capabilities and facilities across the EU, America and Asia, we help the CPCH industry with national and international standards and regulations including EU Cosmetic Regulation 1223/2009, US Food, Drugs and Cosmetics Act, US Federal Hazardous Substance Act, General Product Safety Directive (GPSD), REACH, Persistent Organic Pollutants (POP), etc.

DELIVERING SOLUTIONS FOR REAL LIFE

Our global network of experts, testing facilities and consultants develop unique service plans tailored to your needs, including, but not exclusively:

Product Testing

Physical, chemical, microbiological, stability, toxicological, ecotoxicological and biodegradability testing ensures that products are safe, contain only the listed ingredients, are not contaminated with bacteria, contain effective preservatives and are stable over the designated use time, and meet regulatory requirements as well as environmental criteria.

Claim Support/Performance Testing

Consumers are looking for special properties, such as styling, strengthening and anti-wrinkle effects for cosmetics; fabric softening, stain and lime scale removal in detergents; and strength and absorption for tissue and hygiene products, amongst others. To ensure your product efficacy claims are supported by appropriate evidence, we offer two methods of claims verification:

- Laboratory testing – support product claims with scientific evidence.
- Consumer panels – support product claims and help you identify consumer behaviours, purchasing intentions, etc.

In both cases, we can compare your products with those of your competitors.

Packaging Testing

CPCH products are packaged in a variety of cartons, containers, pouches and bags. Our testing services ensure the chosen packaging meets your compatibility,

stability, cost, waste and ease of use needs. We conduct performance tests, physical/chemical tests, transit testing as well as environmental, end-of-life ecotoxicity assessments, etc.

Consultancy Services

- Development of new methods.
- Implementation of your specific methods.
- Benchmarking.
- Technical support for ecological quality marks, e.g. EU Ecolabel.

Audits & Inspections

With increasing consumer interest in corporate social responsibility, our audit services look beyond the product. Ensure the factory you employ can deliver products on time, to the specified quality, quantity and under socially and environmentally responsible conditions with:

- Quality system audits (e.g. GMP ISO 22716 audits).
- Social/ethical audits.
- Environmental audits.

Our production inspections include:

- Raw materials/product inspections.
- Loading supervision.
- Retail store check/mystery shopping.

To ensure your company has adequate integrity and anti-corruption programmes, we also offer:

- Anti-corruption audits and certifications (e.g. BS10500, Ethic Intelligence).
- Training (class-room and e-learning).
- Due diligence evaluating your business partners credentials and commitment.

Safety Assessment

Cosmetic and detergent products must undergo a safety assessment before they are launched for sale. The toxicological risk assessment (TRA) or EU Cosmetic Product Safety Report addresses the risks associated with exposure to hazardous substances. We review product formulations, the potential for

interaction between ingredients, the inherent toxicity of each ingredient and assess how a product will be used by consumers.

Documentation Review

You need to compile documents for every product depending on the applicable regulation(s), for example: labelling review; Material Safety Data Sheets; product claims validation; and Product Information File (PIF). We can help you collate and verify your documentation as well as identify gaps and develop the correct documents (e.g. MSDS).

SUSTAINABILITY PERFORMANCE

Manufacturers and retailers must now deliver cosmetics, personal and household care products carefully manufactured and supported by robust claims. Regulatory compliance on hazardous substances is no longer optional. Addressing impacts across a product's life cycle can lower your costs by optimising material consumption and making energy savings at the same time as optimising your packaging and logistics.

Our experts offer a range of services including:

- Eco-labelling.
- Environmental performance services.
- Restricted substances management.
- Life cycle & carbon footprint analysis.

TRUSTED FOR REAL LIFE – WITH SGS

SGS is a trusted, independent third party service provider. We provide a single consolidated source for tailored services, consulting solutions and technical assistance to reduce risks, improve efficiency and quality.

A GLOBAL REACH WITH A LOCAL TOUCH

For more information please contact your local SGS representative, or contact our global team consumer.products@sgs.com or visit: www.sgs.com/cpch

SGS IS THE WORLD'S LEADING INSPECTION, VERIFICATION, TESTING AND CERTIFICATION COMPANY

WHEN YOU NEED TO BE SURE

SGS